Charting our Next Century

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One hundred years sure looks good on Volunteers of America Texas. Last fiscal year, we were able to achieve financial success while increasing positive programmatic outcomes. We’ve achieved our goal to diversify our funding and program excellence continues to be our top priority.

Your involvement has made it possible for folks like Jay with intellectual and developmental disabilities to receive the care he needs. Additionally, veterans like Renae who are now employed and have a place to call home. In August 2016 a group of volunteers from our Resolana program raised more than $42,000 to provide in jail services to women like Tracy, who just celebrated two years of sobriety. And it’s thanks to your contributions and dedication to VOA Texas.

With nearly 84% of our revenue spent on programming last year, we will continue to demonstrate excellence that will propel us into our next century of service.

Since the close of fiscal year 2017 we have expanded services to veterans and other vulnerable individuals while having a huge impact on hurricane recovery efforts in Houston and Puerto Rico. We look forward to keeping you informed about how your dollars are being put to work.

Angela King | President & CEO
When I look in the mirror, I love who I am. I’ve reunited with all of my family. My son is very important to me and a part of my life and so are my sister, brother and father. I have so much to be thankful for.”

**TRACY** | Former Resolana woman

**JAY** lives with multiple disabilities. He has overcome challenges by learning to control his outburst and how to communicate better. Because his behavior has improved, he’s able to enjoy a better quality of life and go on outings which gives his mom, single parent and caregiver, a much needed break.

**RENAE**, a United States Navy veteran moved to Texas from Utah last year in hopes of securing a better future. She had no place to live and no job. Within ten days of enrolling in our Homeless Veterans’ Reintegration Program, which helps homeless and unemployed veterans secure employment and other services needed through intensive case management and referral services, she had a place to live and not just one job, but two – full time and part time employment. Renae was provided employment services, resume writing, and job search assistance as well as a housing referral. Using an ideal recipe for success, she followed through on all job leads and referrals provided to her. In addition to achieving full time employment, her natural desire to achieve more landed her a part-time job.
## Statement of Financial Activities

Volunteers of America Texas, Inc. and Affiliates

Consolidated Statement of Activities | Year Ended June 30, 2017

<table>
<thead>
<tr>
<th>Revenue from operations:</th>
<th>Unrestricted</th>
<th>Temporarily restricted</th>
<th>Operating subtotals</th>
<th>Limited Partnerships (unrestricted)</th>
<th>Eliminations (unrestricted)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$ 980,400</td>
<td>$ 34,922</td>
<td>$ 1,015,322</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 1,015,322</td>
</tr>
<tr>
<td>Government grants and contracts</td>
<td>20,357,066</td>
<td>-</td>
<td>20,357,066</td>
<td>1,244,924</td>
<td>-</td>
<td>21,602,990</td>
</tr>
<tr>
<td>Program fees</td>
<td>1,573,110</td>
<td>-</td>
<td>1,573,110</td>
<td>(122,391)</td>
<td>1,450,719</td>
<td></td>
</tr>
<tr>
<td>Rental income</td>
<td>72,949</td>
<td>-</td>
<td>72,949</td>
<td>447,347</td>
<td>-</td>
<td>520,296</td>
</tr>
<tr>
<td>Other operating income</td>
<td>335,837</td>
<td>-</td>
<td>335,837</td>
<td>39,540</td>
<td>-</td>
<td>355,377</td>
</tr>
<tr>
<td>Net assets released from restrictions</td>
<td>17,926</td>
<td>(17,926)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td><strong>Total revenue from operations</strong></td>
<td>23,337,288</td>
<td>16,996</td>
<td>23,354,284</td>
<td>1,711,811</td>
<td>(122,391)</td>
<td>24,943,704</td>
</tr>
</tbody>
</table>

| Operating expenses:       |              |                      |                    |                                  |                            |       |
| Program services:         |              |                      |                    |                                  |                            |       |
| Promoting self-sufficiency | 11,733,408   | -                     | 11,733,408         | 2,089,672                         | (122,391)                  | 13,700,689 |
| Fostering independence    | 6,602,648    | -                     | 6,602,648          | -                                 | -                          | 6,602,648 |
| Encouraging positive development | 449,834     | -                     | 449,834            | -                                 | -                          | 449,834 |
| **Total program services** | 18,885,880   | -                     | 18,885,880         | 2,089,672                         | (122,391)                  | 20,752,172 |

| Support services:         |              |                      |                    |                                  |                            |       |
| Management and general    | 3,098,744    | -                     | 3,098,744          | -                                 | -                          | 3,098,744 |
| Fundraising               | 496,782      | -                     | 496,782            | -                                 | -                          | 496,782 |
| **Total support services** | 3,595,526    | -                     | 3,595,526          | -                                 | -                          | 3,595,526 |

| Affiliation fees paid to national organization | 449,236 | - | 449,236 | - | 449,236 |
| **Total operating expenses** | 22,829,652 | - | 22,829,652 | 2,089,672 | (122,391) | 24,796,933 |

| Change in net assets from operations | 507,636 | 16,996 | 524,632 | (377,861) | - | 146,771 |

| Non-operating items:       |              |                      |                    |                                  |                            |       |
| Interest and dividend income | 1,109       | -                     | 1,109              | -                                 | -                          | 1,109 |
| Net unrealized and realized gains (losses) on investments | 1,587 | - | 1,587 | - | 1,587 |
| Gains (losses) on disposal of property and equipment | 27,112 | - | 27,112 | - | 27,112 |
| Miscellaneous income       | 16,985       | -                     | 16,985             | -                                 | -                          | 16,985 |
| **Total non-operating items** | 46,741       | -                     | 46,741             | -                                 | -                          | 46,741 |

| Loss from discontinued operations | - | - | - | - | - | - |

| Change in net assets | $ 554,377 | $ 16,996 | $ 571,373 | (377,861) | - | $ 193,512 |

| Total change in unrestricted net assets | $ 176,516 |

[Volunteers of America logo]
**VOA Texas | Revenue by Source**

- Grants & Contracts (87%)
- Rental Income (2%)
- Program Service Fees (6%)
- Contributions (4%)
- Others (1%)

**Expense by Impact Categories**

- Encouraging Positive Development (2%)
- Fostering Independence (32%)
- Promoting Self-Sufficiency (66%)
Program Statistics by Impact Area

Programs – Individuals Served

- Community Enhancement, Houston – 481
- Veterans – 352
- Residential Reentry – 1,228
- Resolana – 570
- Housing – 2,074
- Intellectual & Developmental Disabilities – 232
- Prevention – 1,241
- Treatment – 1,034

Total Served: 7,202 individuals
Our SHARED Mission
touches the lives of more than 7,000 individuals each year.

**SHARED Programs & Services**

**Substance Abuse Treatment, Recovery & Prevention**

Substance Abuse Treatment and Recovery addresses not only the addiction itself, but also issues like poverty, homelessness and abuse that arise from chemical dependency. We are committed to helping individuals and families gain sure footing in sobriety so that they can reclaim what was lost and become productive members of their families and society.

Youth Substance Abuse Prevention allows us to work with children of clients in our treatment programs and with at-risk youth through school-based curricula, to educate them about the dangers of substance abuse, improve their communications with parents and empower them to make positive choices when faced with pressure from peers. Families can gain support with two programs, the Positive Action (PA) program and the Strengthening Families Program (SFP).

**Housing Assistance**

Our award-winning housing program provides a safe and reliable housing for seniors, persons with disabilities, veterans and individuals living with HIV/AIDS. With more than 40 communities throughout Texas and New Mexico, VOA Texas is one of the largest providers of affordable housing in Texas.

**Re-Entry**

Residential Re-Entry: When individuals are released from prison, their options for employment, decent housing, credit and more are severely limited. In the face of these obstacles, committing crimes may seem like a necessity in order to survive. We believe in second chances, and we are committed to helping these individuals to reduce recidivism.

Resolana is an evidence-based, trauma informed, in jail program that gives female offenders in the Dallas County Jail the support they need to overcome the lead causes of their behaviors.

**Disabilities**

Intellectual and Developmental Disabilities: Our services give individuals the opportunity to live full and happy lives. Whether through in-home support, residential group homes, day habilitation or deaf-blind services we support growth by honoring personal strengths and choices.
Support Services We Provide

Financial Opportunity Center

We help people gain financial stability – for good. By empowering individuals with critical skills and tools using a proven, research-based curriculum, we are changing the face of poverty, one person at a time. The FOC offers a wide array of bundled services in three core areas: increased wages, improved finances and access to public benefits.

Health Professions Opportunity Grant (HPOG)

Administered by the Administration for Children and Families, U.S. Department of Health & Human Services, HPOG was created to provide education and training to TANF recipients and other low-income individuals for occupations in the health care field that pay well and are expected to either experience labor shortages or be in high demand. HPOG participants are given the opportunity to obtain higher education, training and support services needed to secure positions that have opportunity for advancement and sustainability, ultimately leading these individuals on a pathway to financial self-sufficiency.

Homeless Veterans’ Reintegration Program (HVRP)

We serve those who have served our country. HVRP provides a foundation of hope to veterans in the Houston and Dallas/Ft. Worth areas by offering case management, assistance in accessing benefits and services, career counseling, job readiness workshops, job placement assistance, vocational training, and a computer resource center.

Supportive Services for Veteran Families

An award from the Department of Veterans Affairs allows us to help veterans and their families get back on their feet. We help veteran’s families identify housing and linkages to needed services so that families experience the safety of housing and economic self-sufficiency.
 Volunteers of America Texas was honored by proclamation for its century of service to the state of Texas by 22 of the more than 30 urban communities Volunteers of America serves throughout Texas and New Mexico. From big cities to the smaller communities leaders acknowledge and appreciate the organization's help to America's most vulnerable.
Mr. Tom Turnbull | Chair
Chief Operational Officer
Volunteers of America, Inc.

Ms. Lori Little | Director
CEO
National Affordable Housing Trust

Mr. Maury B. Reiter | Vice Chair
Managing Partner
Kaplin Stewart Meloff Reiter & Stein, P.C.

Mr. Duane Lock | Director
Founder & President
River Oaks Energy

Ms. Barbara Sullivan | Secretary
Retired, Treatment Professional
State of Utah

Mr. Harold Roberts | Director
Director of Human Resources
Quietflex Manufacturing Company

Ms. Carol Bryden Moore | Treasurer
Retired, CEO
Chesapeake Consulting, Inc.

Ms. Jane Shank | Director
Retired, CEO
Volunteers of America Greater Baton Rouge

Ms. Angela King | President & CEO
Volunteers of America Texas

Mr. Lenny Simmons, Jr. | Director
Retired, City Manager
City of New Orleans

Mr. Dan Addison | Director
CPA
Grooves Brothers Fabric

Mr. Bruce Woodward | Director
President & CEO
Myan Management Group, LLC

Ms. Judith Bell | Director
Executive Director
Providence Place

Mr. Curt Zaske | Director
Market President & Business Banking Manager

Mr. Tony H. Brownfield | Director
Manager
UPS West Central ACMX

Mr. James LeBlanc | Director
President/CEO
Volunteers of America of Greater New Orleans, Inc.