Healthy Communities for All means focusing the full strength of more than 350 professionals in three key areas: housing, human services, and health.

Tia Arrington, Director of Intellectual and Developmental Disabilities Program in Dallas-Fort Worth and Elizabeth, Residential Group Home Client.
Dear Friends and Supporters,

As we reflect on the past year, I am pleased to share with you the progress Volunteers of America Texas (VOA Texas) has made in our mission to empower individuals and families to overcome obstacles and reach their full potential. Despite the challenges presented by the ever-changing landscape of social services, I am proud to report that our organization has remained steadfast in our commitment to making a difference in the lives of those we serve.

Near the end of our fiscal year, we rolled out new mission, vision, and core values statements to engage VOA Texas employees and stakeholders in our various service areas and align our team around a shared sense of purpose and direction. We believe this will help us to further enhance our impact and effectiveness in serving those in need.

One area of significant focus for us in FY23 was the expansion and refinement of our workforce development programming. Recognizing the importance of economic stability in creating pathways to success, we have dedicated resources to enhancing our career coaching, job readiness training, and employment placement services. By providing individuals with the tools and support they need to secure sustainable employment, we are empowering them to build brighter futures for themselves and their families.

In addition to our focus on workforce development, we also continued to prioritize affordable housing development and management as a key component of our mission. We understand the critical role that safe and stable housing plays in fostering resilience and self-sufficiency. Through strategic partnerships and innovative approaches to development we have been able to expand access to affordable housing options for those in need, helping to address the growing housing crisis facing our communities.

Looking ahead, we are excited to announce the launch of a brand awareness campaign aimed at revitalizing our key messaging and showcasing the impact of these programs throughout the state. This campaign will highlight the success stories of individuals and families who have benefited from our services, as well as the innovative approaches we are taking to address the root causes of chronic unemployment, poverty, and homelessness.

As we embark on this next chapter of our journey, I want to express my heartfelt gratitude to all of you who have supported our work over the years. Your generosity and commitment have been instrumental in helping us achieve our goals, and we look forward to continuing this partnership with you in the years to come.

Thank you for your dedication to the mission of Volunteers of America Texas.

Sincerely,

Angela King
President and CEO
Volunteers of America Texas
At Volunteers of America, we are more than a nonprofit organization.

As a vibrant affiliate of the National Volunteers of America organization, Volunteers of America Texas proudly employs approximately 350 dedicated individuals who are committed to serving the diverse needs of our communities.

Our extensive network spans over 30 urban and rural areas across the state, including key metropolitan hubs such as Austin, Dallas, Fort Worth, Houston, and San Antonio. With a collective workforce of nearly 16,000 individuals nationwide, we strive to make a meaningful impact on the lives of those we serve to create lasting change across Texas.

ABOUT THE WORD “VOLUNTEER”

When Volunteers of America was founded in 1896, “volunteer” referred to anyone who served others as a vocation through a commitment to a mission. Today, we are still staffed by mission-driven professionals working to empower individuals and build thriving communities.
FY2023 Volunteer Report Numbers

1,534 Volunteers

6,619 Total Hours

Over $210,500 in Economic Impact
Our programs are designed to support:

**CHILDREN AND YOUTH**
- Drug prevention
- Early intervention
- Crisis intervention
- Long-term services

**CORRECTIONAL SERVICES**
- Residential re-entry centers
- Work release programs
- Residential treatment
- Family supports
- Services for expecting female inmates

**EMPTION AND TRAINING SERVICES**
- Adult literacy
- Computer centers
- Work experience programs
- Counseling
- Job placement
- Supportive employment for individuals with disabilities

**HOUSING**
- Senior housing
- Family housing
- Housing for those with disabilities
- Veteran housing

**SUBSTANCE USE**
- Residential recovery centers
- Outpatient services
- Opioid addiction treatment

**MORAL INJURY**
- Residential recovery centers
- Outpatient services
- Opioid addiction treatment
- Peer support for veterans, healthcare workers and first responders

**BEHAVIORAL AND MENTAL HEALTH**
- Crisis counseling
- Day programs
- Drop-in centers
- Transportation
- Supported independent living

**VETERANS**
- Supportive housing
- Mental health and addiction treatment
- Employment training

**SENIOR SERVICES**
- Affordable housing
- Supportive services
- Community engagement
TOTAL NUMBER OF PEOPLE SERVED THROUGH OUR PROGRAMS

17,248

HOUSING SERVICES
2,001

MENTAL HEALTH & ADDICTION TREATMENT
1,098

CRIMINAL JUSTICE & RE-ENTRY
1,351

EMLOYMENT SERVICES

COMMUNITY HEALTH
60

DISABILITY SUPPORT & LONG-TERM CARE
225

VETERAN HOMELESS SERVICES
225

CHILDREN & FAMILY
10,211
Opening The Oaks – The Oaks Ribbon Cutting

The Oaks, a brand new affordable senior housing development in South Dallas, is now open and at full capacity!

This $50 million project, a collaboration between DHA Housing Solutions for North Texas and Volunteers of America National Services (VOANS), adds a significant boost to the region’s housing options. Located in District 1 of the Oak Cliff neighborhood, The Oaks is part of a mission to create safer and more inclusive communities through a powerful public-private partnership.

Managed by Volunteers of America Texas, The Oaks is being celebrated as a shining example of innovative collaboration, providing our community with 260 new housing units and essential amenities.

ALECIA SANCHEZ NOW HAS A SAFE AFFORDABLE PLACE TO LIVE THANKS TO A COMMUNITY THAT RALLIED TOGETHER TO ENSURE HOUSING SECURITY.
A load off, and a hand up

Volunteers of America (VOA) Texas made a significant impact on the lives of individuals and families facing housing instability.

Terry Saddler and his family were unexpectedly displaced from their rental home due to its sale. After enduring over two years of uncertainty and financial strain, they resorted to temporary accommodations in hotels. However, through the dedicated efforts of VOA Texas’ Permanent and Supportive Housing Program (PSHP) in Conroe, TX, the Saddler family found a beacon of hope. The PSHP provided them with a stable living environment in a fully furnished home, alleviating their homelessness and empowering them to envision a brighter future. Terry Saddler now anticipates embarking on a new venture—a neighborhood lawn service—to supplement their income, no longer burdened by the necessity of exhausting their social security funds on temporary lodgings. This success story exemplifies the transformative impact of VOA Texas’ programs in restoring dignity and stability to those in need within our communities.
VOA Texas held its seventh annual Shoot Fore a Second Chance Golf tournament on September 11, 2023, at Las Colin’s Country Club in Irving, TX. The event, sponsored by Higginbotham Insurance, highlighted the VOA | ReST 4 First Responders Program.

The Irving Fire Department performed a ball drop to kick off the event. Pictured above are Angela King, VOA Texas President, and CEO; Mike King, VOA National President, and CEO; the Irving Fire Department Chief and members of the IFD.
DEANNA’S TALKS ABOUT HER LIFE FROM HER NEW Digs AT THE 24-HOUR CLUB IN DALLAS. READ DEANNA’S STORY.
On September 28, VOA Texas hosted its fourth annual Women in Play Luncheon at Gleneagles Country Club. This year’s honoree was Judy Rankin, who is a trailblazer for women in sports broadcasting as well as a pioneer in women’s professional golf. CBS 11 News’ Nicole Baker emceed the event, while Chuck Cooperstein, Voice of the Dallas Mavericks facilitated the conversation with Judy Rankin. Pictured right are Judy Rankin and Chuck Cooperstein.
We are deeply grateful to our corporate partners for their generous contributions of time, goods, and funds—all of which allow us to continue our mission of servicing those who need help the most. Together, we address complex issues and successfully leverage our resources to provide essential programming and services. With the support of our partners, we can continue to fund existing programs, and create new services in response to emerging needs—all with attention to both the quantity and quality of the assistance we provide.

FINANCIAL OPPORTUNITY CENTER EMPOWERS INDIVIDUALS TO ACHIEVE FINANCIAL STABILITY. READ QUINCY’S STORY.
Financial Health

REVENUE $34,189,768
OPERATING

- Contributions of Cash: 5%
- In-kind: 3%
- Grants/Government Agencies: 57%
- Rental Income: 6%
- Resident Services Revenue: 24%
- Program Fees: 1%
- Other: 4%
- Management and General: 15%
- Fundraising: 2%
- Encouraging Positive Development: 1%
- Fostering Independence: 24%
- Self Sufficiency: 58%

EXPENSES $34,167,061
OPERATING

SCAN THE QR CODE TO VIEW OUR FY23 AUDITED FINANCIAL STATEMENT.
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Volunteers of America® Texas
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